

REMOTE DESKTOP SUPPORT – RATES FOR 2008

	Standard Rate
One Hour	9.99 GBP
Yearly (per PC)	149.00 GBP

Pay and Go Remote Desktop Support

This service is based on an credit system with no contract. Each credit on your account is worth 1 hour. This is a great service for your business if you don't like committing to contracts. Simply buy the quantity of credits you would like to have on your account.

Yearly Remote Desktop Support package

Get all the features of our Pay and Go Remote Desktop Support service with the added enhancement of real-time preventative monitoring. With this cost effective support plan you will be provided with a secure agent to install on your PC. This agent will allow us to monitor the health of your PC in real-time. If an issue arises we can then inform you, probably before you're even aware that there is a problem.

If you need support simply call us, email or open an instant chat session and we will start a support session remotely.

The installed agent is safe and secure and runs quietly in the background. All remote sessions are recorded for audit so you can review what actions have been performed remotely.